



QUALITY POLICY STATEMENT

GRM Development Solutions Limited (GRM) provides geotechnical, environmental and structural services, including land appraisal, site investigation, engineering design, and site services, to the UK Land Development and Construction sectors. This consultancy provides development services and solutions to aid both large and small developers, landowners and their agents (Clients) in a wide variety of market sectors: Industry, Commercial, Retail, Residential (both private individuals and large PLC's), Public, Education, Healthcare, Leisure and Transport.

We provide Clients with fast reliable, practical, and understandable advice for feasibility studies, land evaluation, foundation design, structural design, remediation evaluation and any other ground-related activity.

GRM is committed to providing the highest quality service. We listen to our customers, continually reviewing our processes of service provision in line with business needs, purpose, context and strategic direction; maximising the efficiency of our Quality Management System. The principal elements of our policy are: -

- To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001:2015 which forms the framework for setting objectives, achieving continual improvement and client satisfaction.
- To satisfy customer, legal and other applicable requirements in the course of its business.
- Establishing levels of communication capable of fully determining the needs and expectations of both customer and interested parties. Communicating this quality policy inside of the business and to relevant interested parties.
- To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives. Objectives and their targets are reviewed regularly using Key Performance Indicators, KPIs.
- To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.

This quality policy statement is available to all interested parties on request.

Signed on behalf of GRM Development Solutions Ltd:

A handwritten signature in black ink, appearing to read 'Dr WS Peacock', written in a cursive style.

Dr WS Peacock, Managing Director

Date: May 24th 2024